



PROTECTING YOUR TOMORROW, TODAY.





















WE CAN'T PREDICT THE FUTURE. BUT WE CAN HELP YOU PREPARE FOR IT.



Insurance can be complicated. And when you're dealing with members of the public, there are all sorts of risks that could leave you exposed.

We're the UK's specialist club broker, dedicated to the sports & leisure industry, so we know how to create bespoke policies, designed around you. Making sure that you've all the cover you need, and none you don't.

After all, we've been working with organisations like yours for over 27 years.

Backed up with award-winning service and exclusive products, join people like you across the country and secure peace of mind for today. And tomorrow.



OFFICIAL SUPPORTER OF



BENEFITS OF WORKING WITH US

At a time when many brokers are outsourcing core services or centralising into oversized networks and groups, our promise is that throughout your time working with us, you'll have access to all of the following benefits.

Think of us not as just your broker, but a continued extension to your club, as committed to your club as you are.



Personal Service

Dedicated points of contacts & face-to-face service for account management & claims.



Claims Excellence

An in-house claims team for faster settlements whatever the claim size.



Risk Management and Health & Safety

Both delivered by our in-house team to help you minimise risk & protect your business.



In-house Loss Adjustor

Ensuring that any major losses are settled fairly & accurately in your favour.



Claims Defensibility Training

To help your team minimise the impact of claims on your operations & premium.



A-Rated UK Insurers

With independently verified financial ratings to ensure that your policy is resilient & stable.



Discounted HR & Employment Law

Our in-house HR & legal experts can support al elements of your HR function.



Employee Wellbeing Services

Helping you to develop & maintain a motivated, engaged & healthy team.

THE UK'S MOST DECORATED BROKER

We're proud to have been recognised time and again by the most presitigous awards ceremonies in our industry.

With repeated awards for our claims service, claims achievements, our commitment to claims excellence is clear.

And having won Claims Champion of the Year in multiple years, our dedication to getting the best results for our clients has been consistently recognised.

But these awards aren't just meaningless trophies gathering dust on a shelf for us. They're the proof that our dedication to exceptional service & investment in people works. And the motivation to continually improve and deliver for golf clubs like yours.

Judges have continued to praise how our team go above and beyond for our clients, pulling out all the stops to get the best solution. Whether that's settling complex claims, securing competitive terms or simply delivering exceptional day to day service.

It's this investment in our people that has ensured you can access the industry's best service for today and tomorrow.















WHILE OTHER INSURANCE BROKERS MAKE BOLD CLAIMS, WE'RE BUSY SORTING THEM OUT.

Since our establishment in 1997, we have made our claims and risk management services key priorities for our business, to ensure we deliver industry leading service for our customers.

By recruiting top quality staff from insurers and loss adjusters and providing them with a challenging and rewarding environment, we're able to offer you the very best service. Making sure that when something goes wrong, you've got the best team on your side, fighting your corner.

We add value to every claim. However big. However small. We will never behave like a 'post-box', simply passing your claim on to the insurer and leaving you to deal direct with no support.

We don't get complacent. We don't let our standards drop. We pride ourselves on being the very best for you and won't settle for anything less.



CLIENT TESTIMONIALS

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I really appreciate that Club Insure visit me in person to talk me through our options ensuring we always have the most suitable cover. We've also had several claims which are always dealt with promptly without passing us from pillar to post. I really appreciate everything the Club Insure team do!

- Enderby & District Social Club

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We've worked with Club Insure for several years now, and throughout that time they've always been really helpful and easy to talk to, making everything easy to understand. Great service!

- Isle of Wight Community Club



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Club Insure give us great confidence in them thanks to their personal touch. They've supported us in making improvements to our security, and their help is always timely and professional.

Many thanks for all your support!

- Stoke Coventry Club





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When I started running our club I had no clue how to do so, but what became apparent early on was how to protect my club.

Club Insure have always taken away my worries and given me immense peace of mind knowing we're covered for any eventuality.

- Totton Conservative Club

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Club Insure have been extremely helpful & supportive in ensuring our policy meets all our needs. I very much appreciate the time and effort they took over our annual review & the prompt, helpful responses to any queries.

- Moreton Merrell Tennis Club

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Club Insure always work over & above to return a super competitive renewal offer and I would absolutely recommend their service. I also like the extra confidence from knowing they're recommended by the ACC.

- Bitterne Conservative Club



EXPERT RISK MANAGEMENT

IN PARTNERSHIP WITH



Staying safe & compliant is a complex & time-consuming business. With constantly shifting legislation & policies, keeping on top of your responsibilities & documentation can be challenging.

To help you navigate this complex and ever evolving world, our partnership with Sentient offers you subsidised rates on marketleading services.

Specifically designed with clubs like yours in mind, their services range from a simple online platform, through to the opportunity to appoint them as your 'competent person' and outsourcing all the complexities of Health, Safety and Risk Management to them.

Read on for an overview of these services, or for a tailored review of how Sentient could support your club, talk to your Club Insure Account Executive, or call Sentient on 03456 446 006.

sentient's services:

All-in-one HR & Risk Management Portal



For just £75 +VAT a year, this portal gives you access to a range of guidance & documentation to help you manage your club, including a comprehensive Document Library, Telephone Helpline, Webinars & Training, E-mail Bulletins and discounted E-Learning.



Safety Audits

A ground up review of your operations to understand your Health, Safety and Risk Management practices in order to highlight what's working and where you might be exposed to incidents or claims.



Policies & Procedures

After understanding your current operations, Sentient can prepare, produce and maintain comprehensive policies to ensure you're always operating in compliance with the law.

Risk Assessments



Risk assessments are the basis for ensuring that workplace hazards and the risk they pose for employees and nonemployees are identified. Furthermore they are the basis for identifying actions necessary to eliminate, reduce and control the dangers present.



Training & Guidance

Our Health & Safety consultants can conduct virtual or on-site training to help you & your team operate safely and successfully. This includes the industry leading, accredited **IOSH Managing Safely®** course, which is the inudstry standard for Health & Safety training.





OUR COVERAGE



Over 4,500 UK Sports & Social Clubs Y

Over 1,100 Nightclubs, Bars & Restaurants



Controlling over £20m GWP



Bespoke policy coverage & wordings

OUR BUSINESS





Premium quality service & cover

No unrated markets used



Fair claims settlements



Close relationships & face-to-face visits

OUR TEAM



To find out more information about our award winning service, call us on **0344 488 9204**, or visit **club-insure.co.uk**

Part of the Romero Group

Specialists in commercial, leisure, sports and hospitality insurance.

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